

Master your Apple OS X devices with ConfigMgr 2012 R2

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Who am 1?

Peter Daalmans

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- Microsoft MVP: Enterprise Client Management (ConfigMgr and Windows Intune)

Communities

- Founder WMUG NL (http://wmug.nl)
- Founder and Blogger ConfigMgrBlog.com

Author

- Mastering System Center 2012 Configuration Manager
- Mastering System Center 2012 R2 Configuration Manager







Agenda

- Native manageability options
 - Setting up support and enroll Mac OS X clients
 - Deploy Settings
 - Hardware Inventory
 - Deploy Applications
- Extend ConfigMgr 2012 R2 with Parallels



Native Manageability options



Native Manageability options

- Support for Mac OS X 10.6, 10.7, 10.8 and 10.9
 - 10.10 not *yet* supported, but may work
- Hardware Inventory
- Application Deployment
- Settings Management



Enrollment of Mac OS X

What do we need?

- Public Key Infrastructure (AD CS)
- Site server with Internet FQDN
- HTTPS-enabled Management Point
- HTTPS-enabled Distribution Point
- Enrollment Point and Enrollment Proxy Point

Installation/Enrollment

- Terminal-based install (Console/SSH)
- Manual certificate enrollment
- User-driven GUI in SCCM 2012 R2



Demo enrolling Mac OS-X device



Inventory

- Hardware inventory (CIM)
- •Installed programs via hardware inventory
- •Inventory schedules handled by Default Client Policy



Demo inventory



Application Management

- Native in ConfigMgr 2012 SP1 / R2 using CMMAC wrapper
- Supports APP, PKG, MPKG, DMG
- Detection via Application Bundle ID and Package ID
- Deployment to Devices, not Users
- Simulate Deployments are supported
- Must be a required deployment
- BITS not supported
- Global conditions not supported



Demo Deploy Applications



Settings Management

- Creation of Items and Baselines
- Report compliance of preferences
- Remediate preferences
- Managing preferences is getting harder because of changes since 10.8 and 10.9 and the ConfigMgr Client for Mac OS X
- Supports directly managing (system) preferences
- Supports discovery and remediation scripts



Compliance Settings

System preferences are stored in \Library\Preferences

- So why can't I manage user preferences?
 - User preferences are stored in ~\Library\Preferences (\Users\\$USER\Library\Preferences)
 - Configuration Manager client operates in Root context
 - So the client will change Preferences of User Root (DCR to be submitted)
 - Workaround = using Apple shell scripts
 - defaults reads ference> <setting> <value>
 - defaults write ference> <setting> <value>



Demo settings management



Extend ConfigMgr 2012 R2 with Parallels



Manage Macs with SCCM

Parallels
Mac Management
for SCCM

Microsoft System
Center Configuration
Manager

- Discovery & Enrollment
- Inventory
- Enforce Compliance
- Software deployment
- Patch deployment
- OS image deployment
- Application Portal
- Reporting



Parallels vs. SCCM 2012 R2

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Discovery and Enrollment		
Network discovery and automatic enrollment		0
Manual enrollment	•	•
Inventory		
Hardware and software inventory		•
Collect AppleCare warranty status	•	0
Compliance		
Deploy Mac OS X Configuration Profiles		0
Easy to use OS X Configuration Profile editor		0
Push scripts as SCCM Configuration Items		•
Enable FileVault 2 encryption		0
Escrow and retrieve FileVault 2 personal keys		0



Parallels vs. SCCM 2012 R2	Parallels	SCCM 2012 R2
Software and Patch Deployment		
Deploy software via SCCM Package Deployment		0
Deploy software via SCCM Application Deployment		•
Self-Service Application Portal for Macs	•	0
Silent & interactive deployment modes	•	0
Mac OS X Image Deployment		
Deploy Mac OS X images via SCCM		0
Remote Assistance		
Remote Assistance via VNC	•	0
Remote Assistance via SSH		0
Configuration		
Works without PKI infrastructure	•	0



Demo Parallels



Resources

- Blog James Bannan: http://www.jamesbannanit.com
- Blog Kent Agerlund: http://kea.coretech.dk
- •Mac Scripter: http://macscripter.net
- ■Technet: http://blogs.technet.com/b/pauljones/archive/2013/06/02/managing-mac-os-x-with-system-center-2012-configuration-manager.aspx
- Blog Peter Daalmans: http://configmgrblog.com
- Blog Chris Nackers: http://www.chrisnackers.com
- ■See you at #ConfigMgrTalk and #EMSTalk ©



Danke, thank you!